

# **State Veterinary Authority Sarawak (SVA)**

Trader/ FA Admin User Manual

Prepared by Dagang Net Technologies Sdn Bhd Version 2.0

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# **Revision History**

#### The release history of this document is as follows.

Document Category	User Manual
Document Title	ePermit SVA User Manual -Trader/ FA Admin Module
Version No.	2.0
Implementation Date	July 2025

Version	Date	Author	Description of Amendment	
1.0	October 2022	Suryati	Initial Copy	
2.0	July 2025	Suryati	<ul> <li>Add Section 5: New Physical Inspection Application</li> <li>Add Section 7: Item/ Product</li> <li>Update Section 8.2: Create New CSV Report</li> </ul>	

# Abbreviation

Abbreviation	Definition	
ASP	Application Service Provider	
DNT	Dagang Net Technologies Sdn Bhd	
FA	Forwarding Agent	
IP	Import Permit	
OGA	Other Government Agencies	
PIA	Permit Issuance Agencies	
SMK	Sistem Maklumat Kastam	
SVA	Sarawak Veterinary Authority	



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### Section 1. Introduction

#### 1.1. What is ePermit System?

ePermit is a web-based applications system developed, hosted, and managed by Dagang Net Technologies Sdn Bhd (DNT) and provides an Application Service provider (ASP) model of service to communities of Permit Issuing Agencies (PIA) and Importer/ Exporter to apply and manage permit application online.

By using the application, the Importer/ Exporter will be able to supply and manage permit via online and next to track the application progress subsequently. Whilst the OGA will be able to view and process (approval etc) permit applications submitted directly from the system.

#### 1.2. System Requirements?

ePermit is a web-based system and it has been certified to work well with below browser:

- Chrome Version 35 above
- Internet Explorer 9 and above
- Mozilla Firefox 29 and above

#### 1.3. Who Should Read This Publication?

This user guide is designed to accommodate the specific requirements of each user. This publication (or topic collection) is intended for ePermit SVA system users- Trader/ FA Admin.

#### 1.4. About This Document

This publication document is to provide overview on how Trader/ FA Admin can add item/ product, manage business networking, applicant profile, user provisioning and create report directly from the ePermit and deeper understand on the system with step by step helps.

### 1.5. Support Information

Should there be any issues related to the system that need to be clarified, please contact Dagang Net's Careline.

Call our CARELINE\* at 1300 133 133 or email to careline@dagangnet.com

\*CARELINE is available 24 hours daily, including public holidays



## Section 2. Getting Started

### 2.1. System Access

ePermit system is accessible via:

https://newepermit2.dagangnet.com.my/epermit/html/login

Please follow the steps in the images below to access the system.

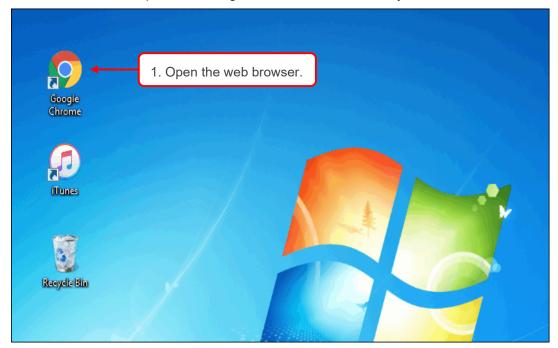
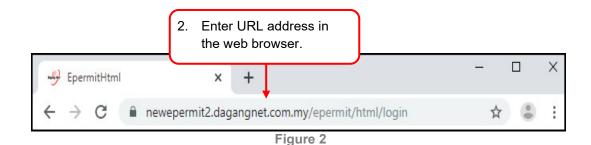


Figure 1



**URL address:** <a href="https://newepermit2.dagangnet.com.my/epermit/html/login">https://newepermit2.dagangnet.com.my/epermit/html/login</a>

### 2.2. Log In

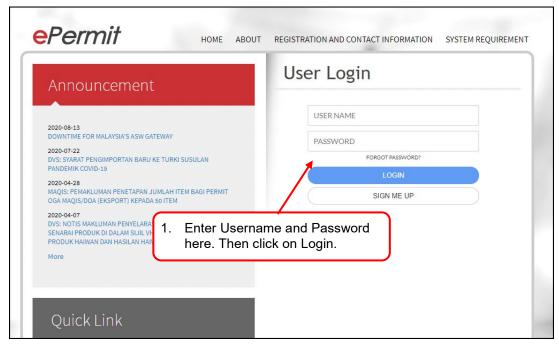


Figure 3

### 2.3. Log out.

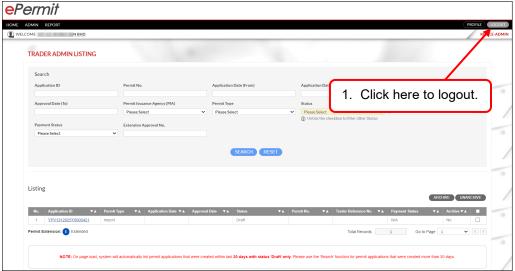


Figure 4

## Section 3. Listing

This section shows the steps to search for application from the listing. On load page, system will display all draft applications, and to view applications with other status please use the search function- users will need to untick the 'Show Draft Application' as in Figure 6 below. Search details with res boxes are mandatory.



Figure 5

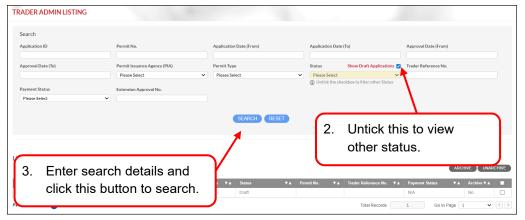


Figure 6

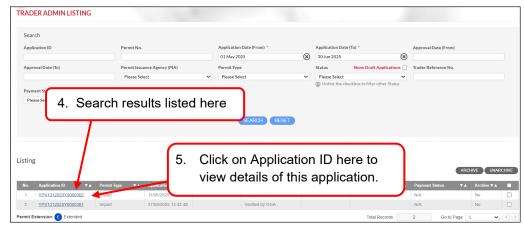


Figure 7

### 3.1. Archive/ Unarchive Application

This section shows the steps to archive or unarchive applications.

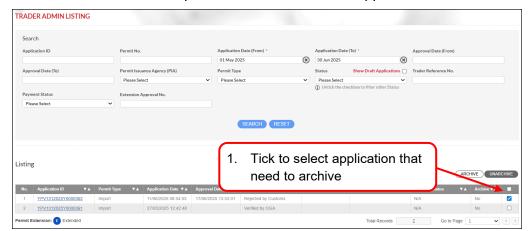


Figure 8

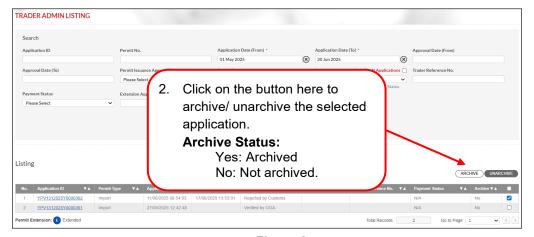


Figure 9

# Section 4. User Provisioning

This section shows the steps to access the user provisioning page, where users can access to manage users accounts, and branches. User can also edit user roles in this page.

Please refer to *User Provisioning User Manual* for steps to manage user provisioning.

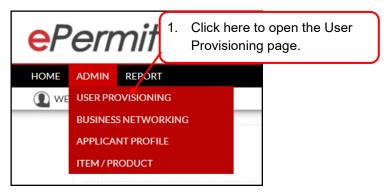


Figure 10

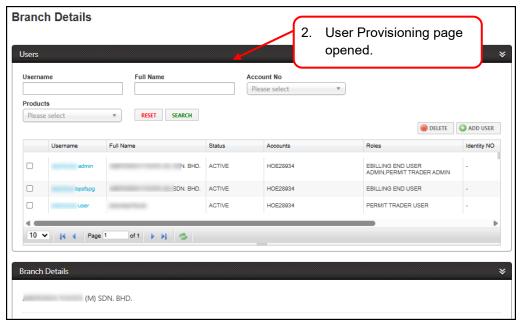


Figure 11

## Section 5. Business Networking

This section shows the steps to view and add new Business Networking under own account. The Traders will be able to select the created Business Network during permit application.



Figure 12

### 5.1. Business Network Listing and Edit

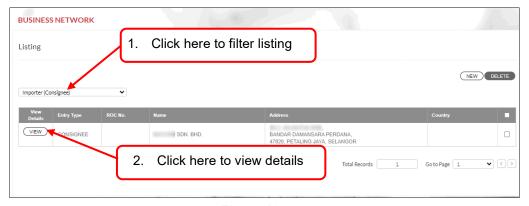


Figure 13

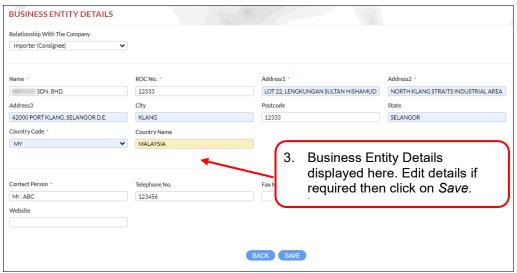


Figure 14

### 5.2. Create New Business Networking



Figure 15

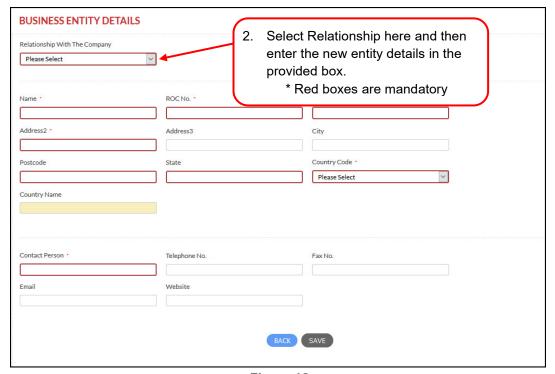


Figure 16



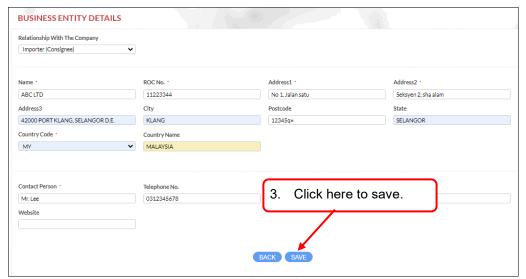


Figure 17



Figure 18

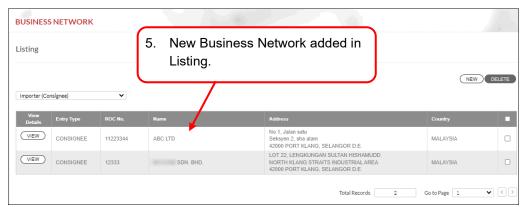


Figure 19

### 5.3. Delete Business Networking

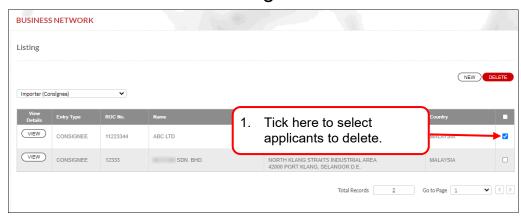


Figure 20

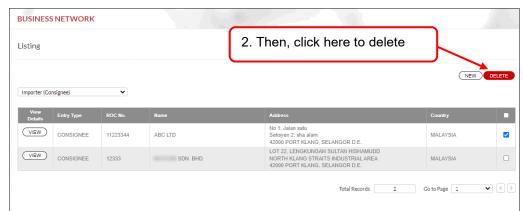
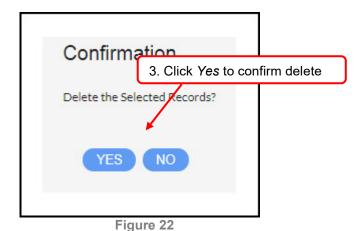


Figure 21



## Section 6. Applicant Profile

This section shows the steps to add applicant profile under own account. The traders will be able to select the created applicant profile during permit application.

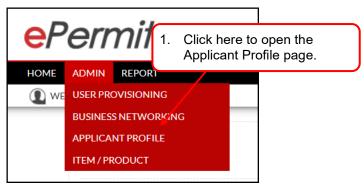


Figure 23

### 6.1. Applicant Profile Listing and Edit



Figure 24

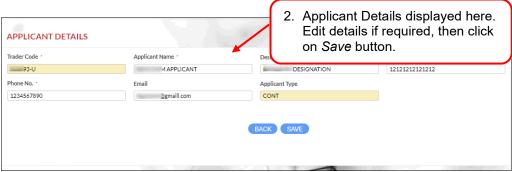


Figure 25

### 6.2. Create New Applicant Profile

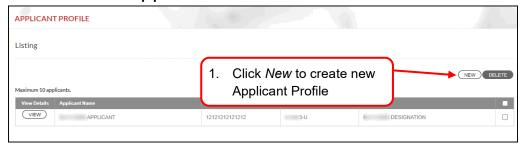


Figure 26



Figure 27

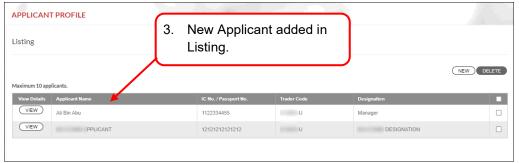


Figure 28

### 6.3. Delete Applicant Profile

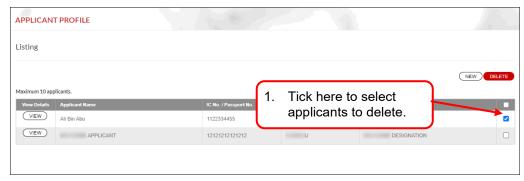


Figure 29

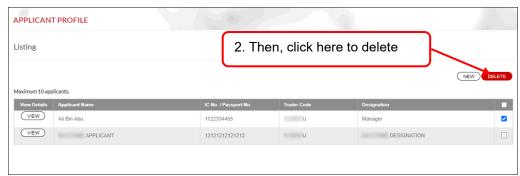


Figure 30



Figure 31

### Section 7. Item/ Product

This section shows the steps to add Item/ Product request. New application will need justification for request and submitting new supporting documents.



Figure 32

### 7.1. Listing

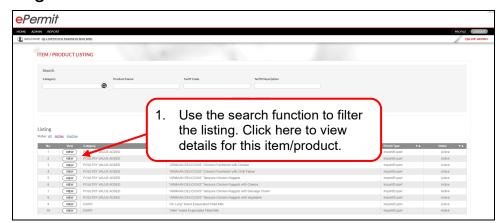


Figure 33

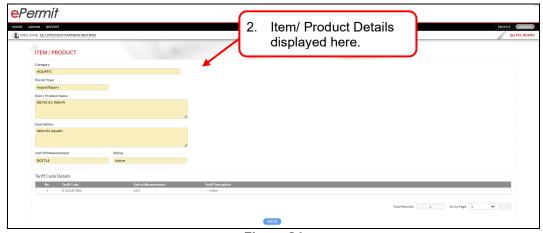


Figure 34

### 7.2. Item/ Product Request

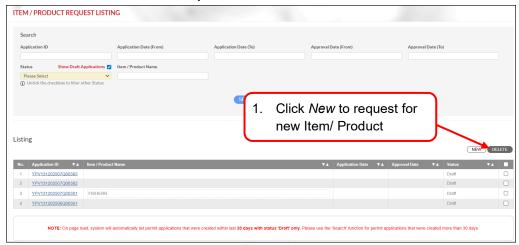


Figure 35

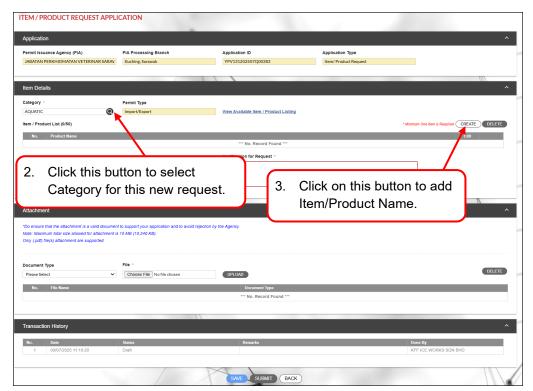


Figure 36

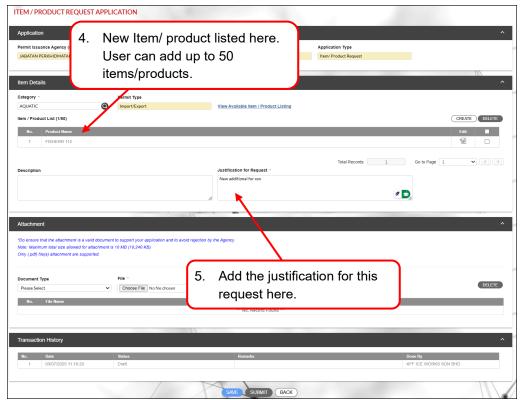
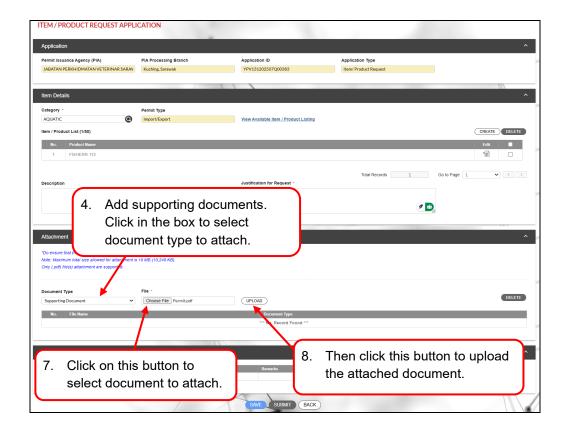
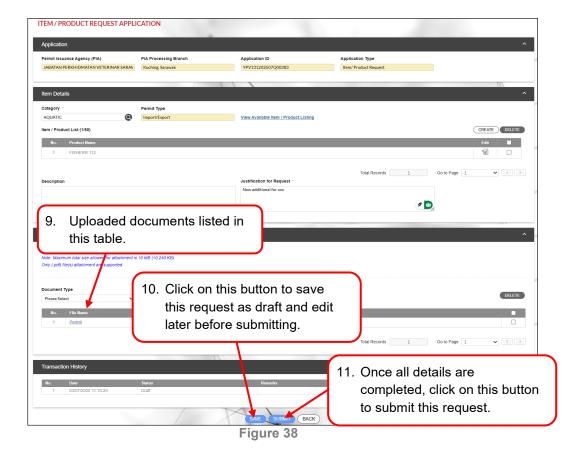


Figure 37





### 7.3. Delete Item/ Product Request

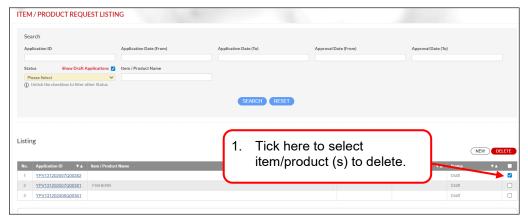


Figure 39

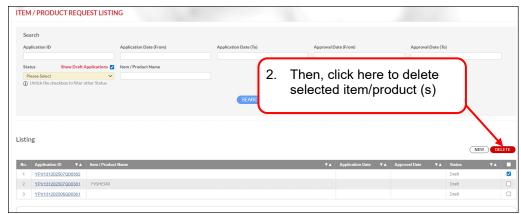


Figure 40



Figure 41

### Section 8. Report

This section shows the steps to create reports. There are 2 types of reports available for Trader Admin to view and download- Detail report and CSV report.

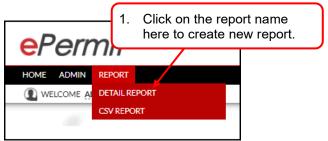


Figure 42

### 8.1. Create New Detail Report

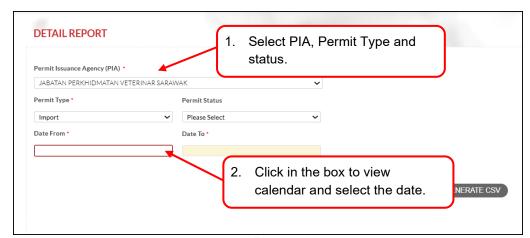


Figure 43

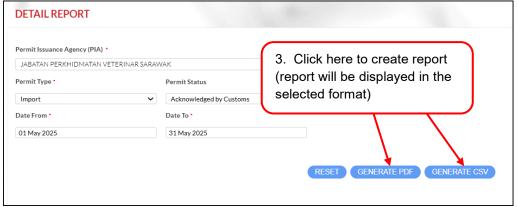


Figure 44

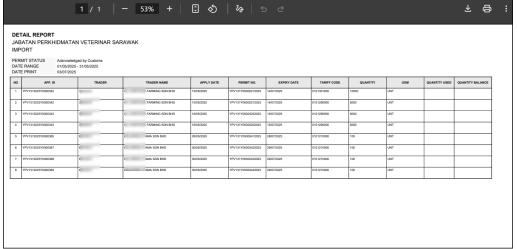


Figure 45: Sample Detail Report in PDF

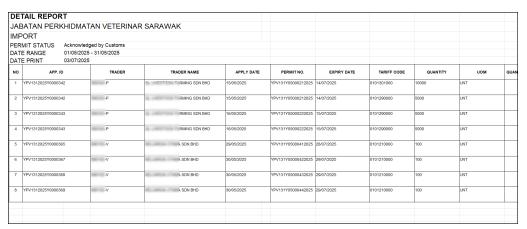


Figure 46: Sample Detail Report in CSV

### 8.2. Create New CSV Report



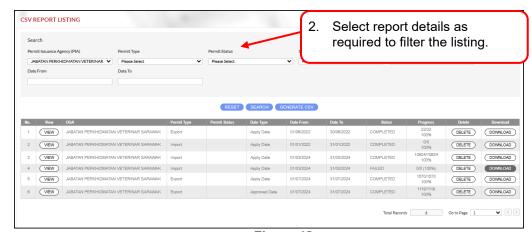


Figure 48

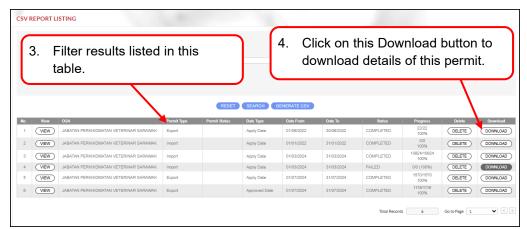


Figure 49

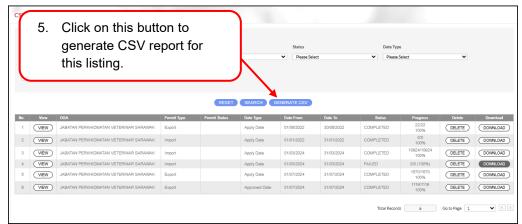


Figure 50

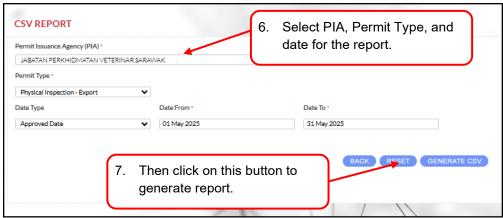


Figure 51

#### -End of Guide-

This user manual shall be updated as and when required.